

Covid:19 - thank you messages



Kwasi Kwarteng, MP for Spelthorne

"I want to thank all the key workers across the Borough for the work that you continue to do as we get through this coronavirus pandemic together. I pay tribute to all those involved at the Council with establishing our community hub, 'Support4Spelthorne'. For many this service will offer a lifeline of hope - ensuring we are reaching out to those most vulnerable in our Borough. Thank you to all the volunteers in Spelthorne, I am so proud to be the MP for Spelthorne. The level of support and generosity shown by people across the constituency wishing to help those self-isolating has been incredible. "

☎ 01784 446446 ✉ Covid19welfare@spelthorne.gov.uk 🌐 www.spelthorne.gov.uk

📘 @spelthornebc 🐦 @spelthornebc 📷 @spelthorneboroughcouncil 📺 Spelthorne Borough Council

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“Our staff have been working hard around the clock to best meet the needs of our community, especially the most vulnerable. Many teams have been re-deployed and are doing a fantastic job in difficult times. We want to assure you that the Council will continue to work tirelessly to offer the essential services that residents in the Borough require. We are also immensely grateful to and proud of all NHS staff, care workers and key workers working on the frontline saving lives and making sure that essential services and care are being provided to those in need. We are also immensely heartened to see that residents are providing neighbourhood support, are assisting food banks and Voluntary Support North Surrey. While these are difficult times, the fact that our community is helping and supporting those in need shows how caring our Borough is.”

Cllr Ian Harvey

Cllr Sandra Dunn

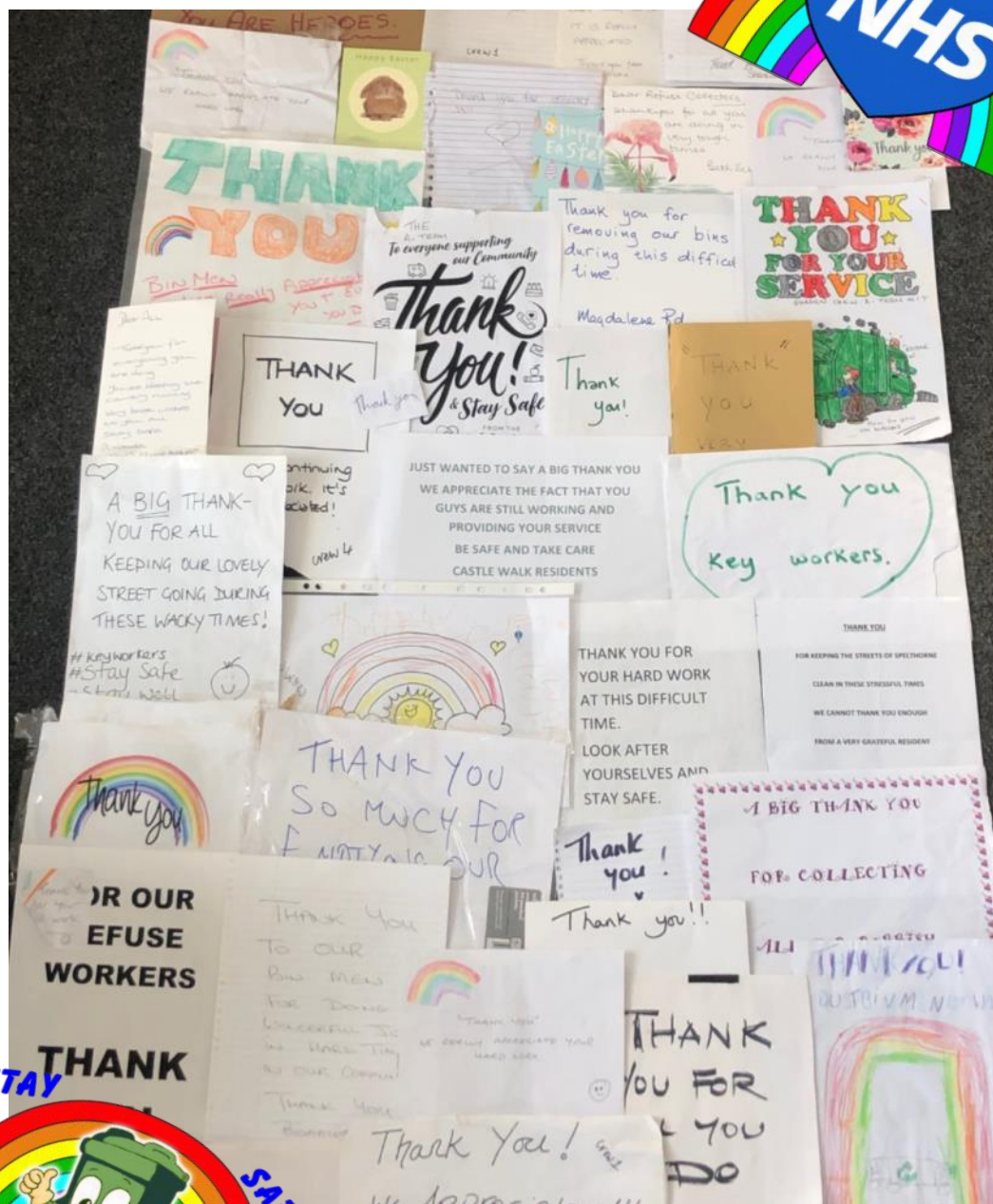
Cllr Jan Doerfel

Cllr Veena Siva

“You are getting vulnerable people the care and support they need, mobilising volunteers, keeping essential services including waste collections running and making sure your residents have the latest information about staying safe.”

Rt Hon Robert Jenrick MP

*Secretary of State for Housing, Communities
and Local Government*



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MailOnline 4G 12:55 42%

Phil Knight

Staines & Ashford Talk

1 hr · 1

Well done Spelthorne Council, My Mother in law (80+ , she would kill me if I put her actual age which is 84 :-)) who lives on her own, has just recivced a telephone call from them asking if she is ok, if she has enough medication, shopping etc. and if her family are having trouble getting any shopping she must call them back and they will help. The call lasted over 30 mins.

As I say well done Spelthorne Council,

Like

Comment

joyce.elwell1@sky.com

Re: Support4Spelthorne - message to residents

Follow up. Completed on 13 April 2020.

I am fine at the moment, thank you for caring,will get in touch if I do need help.Thank you for caring.
Joyce Elwell
On Thursday, 9 April 2020, 15:16:11 BST, Please Reply <please-reply@spelthorne.gov.uk> wrote:

Christine Pople

We had a call from Spelthorne council yesterday checking on us. Whether we needed anything which would be brought and left on our doorstep
Well done Spelthorne council

46 m Like Reply

Jane Dobbie

I'm also classed a 'at very high risk ' and had self isolated long before receiving 'the letter', but had also made preparations. I was amazed to be phoned, but so impressed that they took the trouble to do so. Well done, Spelthorne. And I'm not known for saying that too often!

43 m Like Reply

madeleine jackson <maddiejackson5@outlook.com>

Re: Support4Spelthorne - message to residents

Follow up. Completed on 14 April 2020.

Thank you so much for your offer of assistance but I am okay at the moment
I have good neighbours and my children are good as well

Regards
Madeleine jackson

Tracie Eade

Yea mum gets the call every other day and her food every thursday

50 m Like Reply

Elaine Haskins

The council have been doing this for all the vulnerable which is brilliant, then putting them in contact if needed with groups who

Sue Lewis

We are so lucky to have our garden waste still collected along with other waste. Thank you 🍌❤️

Like · Reply · Message · 1d · Edited

Marilyn Wright

Thank you for all You do x

Like · Reply · Message · 17h

Debbie Tucker

That's great to hear well done spelthorne

38 m Like Reply

Katherine Dixon

Thank you so much to all refuse collection teams especially the ones who do my road 😊 They are so friendly and extremely helpful and have been since the week I moved in 7 mths ago.

Like · Reply · Message · 1d

Nisha Glencross

Thank you to all the team - we are so grateful for your constant service to the community. Stay safe hero's 🍌

Like · Reply · Message · 19h

Many thanks for your email asking if I need support during the Corona virus pandemic. I confirm that I do not need any help or support.

It's comforting to know that there is help if needed.
Thanks once again.

Kind Regards.
Ann Price

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One couple in their 80's who lived in Thameside, Staines, were very appreciative of a visit. They didn't want any food parcel but were desperate for fresh fruit and vegetables. I got a list from them and went to the green grocers and delivered it straight back. I also arranged a call back from Staines Health Centre .



A man in Elizabeth Avenue cried when I gave him a food parcel. He was overwhelmed. He showed me his music set up and played the keyboard for me (me at a distance!).

